

CAMERONS STIFF & Co.

www.cameronsstiff.co.uk

INFORMATION REGARDING ALL VIEWINGS DURING COVID19 - PLEASE READ CAREFULLY

In line with Government Guidelines and before any viewing can take place we require that both the vendor and applicant sign a disclaimer to the effect that they are happy for the viewing to take place and understand any risks involved. Your negotiator will send this information out in the confirmation email for all appointments.

1. Our negotiators attending properties will always wear a mask, disposable gloves and shoe covers.
2. When keys are being used these will be cleaned with antiseptic wipes or spray before being taken out of the office.
3. Before any viewing we would ask that you to confirm that you OR any members of your household are not showing any symptoms of the coronavirus or are self-isolating
4. All physical viewings that take place should only include members of the same household. All the internal doors and windows prior to the viewing should be opened where possible with hand washing facilities available.
5. Ideally, vendors should not be in the property at the time of the viewing (being in a garden will suffice), but if this is unavoidable please could they adhere to the two metre distance ruling with masks and disposable gloves being worn. The negotiator will remain outside of the property while the viewing takes place
6. When viewings are unaccompanied, agents should make sure applicants and homeowners understand how they should conduct themselves.
7. Once the viewing has taken place in an occupied property it is the homeowners responsibility to ensure surfaces, such as door handles are cleaned with standard household cleaning products and towels disposed of safely or washed as appropriate. If the property is empty this is the responsibility of the negotiator.
8. We are now unable to offer transport to applicants to get to their appointments please make your own arrangements to meet our negotiators at the properties and where possible avoiding public transport, especially at peak times.
9. If applicants or vendors need to cancel an appointment we would request 24 hours notice.
10. When the viewing has finished and if Camerons Stiff & Co holds any keys they will be sanitized on return to the office by the negotiator.
11. If an applicant arrives at the appointment without a mask or disposable gloves the vendor or the Agent has the right to cancel the appointment.

For more information on Government Guidelines please [visit https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak](https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak). Should you have any questions please contact us on enquiries@cameronsstiff.co.uk or your negotiator.

CAMERONS STIFF & CO

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